

# New Information On Hair Dryers; CPSC Hot-Line Swamped By Calls

 [cpsc.gov/zhT-CN/node/21084](http://cpsc.gov/zhT-CN/node/21084)

August 22, 2016

Amidst an overwhelming level of consumer telephone inquiries, CPSC has prepared an updated listing of those hair dryers which are believed to contain asbestos, based on recent information provided CPSC by various manufacturers and retailers.

Since an initial preliminary list was issued April 6th by CPSC, five major corporations and one major retailer have identified more than 40 additional models of hair dryers manufactured with asbestos. This supplemental information brings to 111 the number of different models with asbestos, as disclosed by industry.

CPSC staffers currently are handling more than 2,500 consumer inquiries about asbestos in hair dryers every day on the nationwide CPSC Hot-line. But according to telephone company sources, as many as 6,000 callers every hour are unable to get through to the Hot-line because of the heavy load of inquiries. Since early April this level has occasionally caused technical over-load problems for the telephone company's East Coast toll-free systems and its communications satellite.

The regular CPSC Hot-line crew of three has been supplemented.

## **New Hair Dryer Data**

The new data, submitted in response to the first Special Orders sent by CPSC to major manufacturers and retailers early this month, identifies 44 additional models of hand-held dryers and styles, as well as 1 model of the salon type used by consumers at home and in commercial hair-styling establishments. These major manufacturers and retailers account for about 90 per cent of the annual U.S. sales of hair dryers.

A second assembly of CPSC Special Orders seeking comparable information has been sent to 69 small domestic manufacturers and importers of hair dryers. CPSC expects to receive most of the responses to these Special Orders by the end of next week.

Additionally, CPSC staff is seeking approval from the Commissioners to issue a third group of Special Orders to about 50 manufacturers and importers of hair dryers used in commercial salons. Most of the manufacturers of these models are distinct from the companies which produce and sell the hand-held variety.

## **Toll-Free Telephones for Manufacturers:**

Clairol, Inc.	800-223-5800
Conair Corp.	800-631-5391
Gillette Co.	800-328-9208
General Electric	800-241-9992 or 1-800-241-5822
Norelco	800-223-1828

**Interim List Of hair Dryers That Contain Asbesto And Those That Do Not Information Obtained From Manufacturers and Private Labelers**

<b>Company</b>	<b>Models with Asbestos</b>	<b>Company Actions and Policy</b>	<b>Models without Asbestos</b>
American Electric Corporation 9937 W. Jefferson Blvd Culver City, CA 90020	none	Company has never used asbestos in any of its hair dryers.	all
Clairol 345 Park Avenue New York, NY 10022 Appliance Division  Salon Division  Toll-free 800-223-5800	* son-of-Gun Style Nos. TD-1, TD-2 (Asbestos decorative element)  * Super Zap Style No. sz-1	Ceased distribution Sept. 78	* 1 For the Road (MD-1) * The Dry Guy (CH-1) * The Hot Stuff (RBD-1000), (RBD-2) * The Pro Gun 1000 (GD-100) * The Pro Gun 1200 (GD-200) * The Pretty Power (AFD-1) * The Air Brush (AB-1, AB-2, AB-3) * The Zap  Possibly Others

<p>Conair Corporation 11 Executive Avenue Edison, NJ 08817</p> <p>toll-free: 300-631-5391</p> <p>(This telephone number is used for many business purposes, therefore it may often be engaged.)</p>	<p>* Style Stream 070-- Made in Hong Kong</p> <p>** Pistol Power 0991 -- Made in Hong Kong 1200</p> <p>* Dial 'N Dry 140V--Made in Hong Kong</p> <p>* Pro Style 065-Made in Hong Kong 1200 Serial numbers 1277, 0178, 0278, 0378 0478, 0578, 0678</p> <p>(See list of models without asbestos for additional information regarding model 065)</p> <p>* Jr. Pro 066--Made in Hong Kong 1000</p> <p>* Thermo Styler 067 -- Made in Hong Kong (Hot Comb)</p>	<p>Company has stopped all manufacturing and shipping of hair dryers made with asbestos heat shields. Company is responding to consumer calls, informing consumers of models which do contain asbestos and those which do not.</p>	<p>078 078-A 099-R 088 AW1 AW2 124-F 063 098-P 064 075 100 082 062 061 060 080</p> <p>(Majority of dryers of model 065 do not contain asbestos but company is not yet able to specifically identify them)</p>
<p>General Electric Company Housewares Division 1285 Boston Avenue Bridgeport, CT 06602</p> <p>Toll-free: 300-241-9992 or 1-800-241-5822</p>	<p>Hand Held Pro Pistol PRO-1/5105-013---Power Pro</p> <p>Pro Pistol PRO-2/5108-005---Super Pro</p> <p>Pro Pistol PRO-3/5107-011---Pistol Pro</p> <p>Pro Pistol PRO-4/5109-001---Pro Dryer</p> <p>Pro Pistol PRO-5/5110-013---Power Pro</p>	<p>Company has discontinued shipping hair dryers with asbestos insulation. Company will retro-fit with a non-asbestos liner all GE hair dryers which are asbestos insulated after they are brought in by concerned consumers.</p>	<p>Not yet identified.</p>

	<p>Pro Pistol any PRO-6 ---Super Pro Dryer</p> <p>Pro Pistol PRO-10/5115-013---Power Turbo</p> <p>Pro Pistol **PRO-11/5116-005-- Super Turbo</p> <p>Power Brush PB-I/5113-005 ----Power Brush</p> <p>Styling Dryer SD-112 -----Styling Dryer</p> <p>Styling Dryer SD-4/5101-013 ----Styling Dryer</p> <p>Styling Comb STC-I/IA-----Styling Comb</p> <p>Styling Comb STC-2 -----Mist Styling Comb</p>																
<p>The Gillette Company Appliance Division Prudential Tower Building Boston, Mass. 02199</p> <p>Toll-free: 800-328-9208</p>	<table border="1"> <thead> <tr> <th data-bbox="410 1272 553 1346"><b>Model Number</b></th> <th data-bbox="630 1272 721 1346"><b>Brand Name</b></th> </tr> </thead> <tbody> <tr> <td data-bbox="410 1377 521 1409">THD-2</td> <td data-bbox="630 1377 691 1409">Max</td> </tr> <tr> <td data-bbox="410 1446 542 1478">THD-2A</td> <td data-bbox="630 1446 761 1478">Max Plus</td> </tr> <tr> <td data-bbox="410 1516 501 1547">HD-3</td> <td data-bbox="630 1516 737 1589">Max for Men</td> </tr> <tr> <td data-bbox="410 1623 501 1654">HD-4</td> <td data-bbox="630 1623 691 1654">Max</td> </tr> <tr> <td data-bbox="410 1692 501 1724">HD-5</td> <td data-bbox="630 1692 777 1724">Supermax</td> </tr> <tr> <td data-bbox="410 1761 565 1871">** AD-6 -- Bonnet Dryer</td> <td data-bbox="630 1761 773 1793">Maxhatter</td> </tr> </tbody> </table>	<b>Model Number</b>	<b>Brand Name</b>	THD-2	Max	THD-2A	Max Plus	HD-3	Max for Men	HD-4	Max	HD-5	Supermax	** AD-6 -- Bonnet Dryer	Maxhatter	<p>In 1974 company stopped using asbestos in hair dryers.</p> <p>Upon request by a consumer possessing one of the model hair dryers (containing asbestos), Gillette will give a replacement unit.</p>	
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<p>Hamilton Beach Div. of Scovill Manufacturing Co. 59 Mill St. Waterbury, Conn. 06720 203/757-6061</p>	<p>* Hamilton Beach Model 480 - (current)</p> <p>* Models 3830 (Made in Japan) 479,423,3850,1858,434 433,432,477,478</p> <p>* Models 4881 Made in Hong Kong 481)</p> <p>* Model 425</p> <p>Possibly others; company is continuing its search for information</p>	<p>Shipments of current model 48( suspended March 1979.</p>	<p>Possibly all others.</p>																																																				

<p>Montgomery Ward &amp; Company Montgomery Ward Plaza Chicago, IL 60671</p> <p>Montgomery Ward brand)</p>	<p>Last five digits of model number: Current stock. 19361 all units 19363 all units 19367 Some have; some don't. 19368 Some have; some don't.</p> <p>Not current stock. 19369 all units 19373 all units 19374 all units 19375 all units</p> <p>Not current stock. "In heater support system. Unknown whether exposed to air stream." 19382 some have; some don't. 19387 some have; some don't. 19388 some have; some don't.</p>	<p>Company instructed catalog and retail stores to halt sales of Montgomery Ward brand dryers containing asbestos. Has stopped buying hair dryers containing asbestos paper.</p>	<p>All models not identified on this list as containing asbestos.</p>
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<p>J. C. Penney, Inc. 1301 Avenue of the Americas New York, NY 10019</p> <p>Product Safety Coordinator: William Meiter</p> <p>Retail Lot No. 064-1050A 064-1121 064-1145 064-1146 064-1180 064-1190 064-1186 1210 (Treasury Div.) 1213 (Thrift Drug Store Div.)</p>	<p>The company believes that some of these dryers may or may not contain asbestos and is investigating:</p> <table border="1"> <thead> <tr> <th data-bbox="410 394 565 464">Catalog Lot No.</th> <th data-bbox="581 394 792 426">Description</th> </tr> </thead> <tbody> <tr> <td colspan="2" data-bbox="410 499 792 569">(corresponds to retail lot no.)</td> </tr> <tr> <td data-bbox="410 604 565 636">6623979</td> <td data-bbox="581 604 792 674">1000 watt pro dryer</td> </tr> <tr> <td data-bbox="410 709 565 741">6622351</td> <td data-bbox="581 709 792 814">1000 watt rotary styler dryer</td> </tr> <tr> <td data-bbox="410 850 565 882">6621197</td> <td data-bbox="581 850 792 919">1200 watt pro dryer</td> </tr> <tr> <td data-bbox="410 955 565 987">6624290</td> <td data-bbox="581 955 792 1024">1200 watt pro dryer</td> </tr> <tr> <td data-bbox="410 1060 565 1092">6622518</td> <td data-bbox="581 1060 792 1129">1400 watt pro dryer</td> </tr> <tr> <td data-bbox="410 1165 565 1197">6622526</td> <td data-bbox="581 1165 792 1270">1200 watt adjustable pro dryer</td> </tr> <tr> <td data-bbox="410 1306 565 1337">6622435</td> <td data-bbox="581 1306 792 1558">1200 watt pro dryer 1200 pro dryer 1200 adjustable pro dryer</td> </tr> </tbody> </table>	Catalog Lot No.	Description	(corresponds to retail lot no.)		6623979	1000 watt pro dryer	6622351	1000 watt rotary styler dryer	6621197	1200 watt pro dryer	6624290	1200 watt pro dryer	6622518	1400 watt pro dryer	6622526	1200 watt adjustable pro dryer	6622435	1200 watt pro dryer 1200 pro dryer 1200 adjustable pro dryer	<p>Sales of all hair dryers that may contain asbestos have been stopped. When determination of hazard is made by CPSC, the company will decide what consumer action to take.</p>	<p>Approximately 47 models do not contain asbestos, The company will provide this information in the very near future.</p>
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<p>Korvettes, Inc. 450 W. 33rd Street New York, NY 10001</p>	<p>Company also sells national-brand dryers which may contain asbestos. Information about those brands is listed under the manufacturer of the dryer.</p> <p>(Korvettes' brand)</p> <p>** HA 22M-1200 Watts ** HA 2214-1400 Watts-no asbestos in new model which has same number ** HA 1214-1400 Watts * Model 23A--1000 Watt Brush Styler * Model E-2100--1000 Watt Compact Hair Dryer</p>	<p>In December, 1978, the company stopped buying Korvette name brand dryers containing asbestos.</p>	<p>Not yet identified.</p>
<p>North American Philips Corporation Consumer Relations Department 100 E. 42nd Street New York, NY 10017 Toll-free Consumer Number: 800-223-1828</p>	<p>Made in 1975 and before: ** HB-1700 Norelco 1000 (Black color)</p> <p>Contain asbestos-wrapped coil supports, not asbestos heat shields.</p> <p>Made in 1973 and before: ** HB-2600 Styler Dryer (Green color) ** HB-3600 Styler Dryer (Tan color) ** HB-3601 Styler Dryer (Tan color)</p> <p>Last made in December 1972: ** HC-1107 Hot Comb (Brown color)</p>	<p>No hair dryers with asbestos produced since 1975. Company will exchange model HB-1700 Norelco 1000 for a new asbestos-free model at the request of consumers.</p>	<p>All others</p>



<p>Schick, Inc. 216 Greenfield Road Lancaster, PA 17601</p>	<p>PD-1001 PD-1001-A PD-1201</p>	<p>Company will replace their models containing asbestos with new models at consumer request, either by mail or at 450 authorized centers.</p> <p>Company stopped using asbestos in 1975.</p>	<p>Current design contains no asbestos but models are not yet identified.</p> <p>Previously sold models without asbestos are not yet identified.</p>																												
<p>Sears, Roebuck &amp; CO. Sears Tower Chicago, IL 60684 For information: Call nearest Sears Store</p>	<table border="0"> <tr><td>253.6314</td><td>Current</td></tr> <tr><td>253.6369</td><td>Current</td></tr> <tr><td>253.6385</td><td>Current</td></tr> <tr><td>253.8700</td><td>Current</td></tr> <tr><td>253.8714</td><td>Current</td></tr> <tr><td>253.8736</td><td>Current</td></tr> <tr><td>253.8754</td><td>Current</td></tr> <tr><td>253.8782</td><td>Current</td></tr> <tr><td>253.8783</td><td>Current</td></tr> <tr><td>253.6374</td><td></td></tr> <tr><td>253.6377</td><td></td></tr> <tr><td>253.8704</td><td></td></tr> <tr><td>320.6350</td><td></td></tr> <tr><td>320.8706</td><td></td></tr> </table> <hr/> <p>These are raised numbers permanently molded into the pistol grip of these dryers.</p>	253.6314	Current	253.6369	Current	253.6385	Current	253.8700	Current	253.8714	Current	253.8736	Current	253.8754	Current	253.8782	Current	253.8783	Current	253.6374		253.6377		253.8704		320.6350		320.8706		<p>Company does not now purchase for sale hair dryers made with asbestos. All 14 models with asbestos heat shields have been removed from store shelves and sales halted. Normal consumer policy applies: "Satisfaction guaranteed or money back."</p>	<p>All models not identified on this list as containing asbestos.</p>
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<p>Sperry Rand Corp. (Remington) 1290 Avenue of the Americas New York, N.Y. 10019</p>	<p>Remington</p> <p>Models never had an asbestos heat shield, but Heat Wands have heater mounts with "asbestos glass laminate core," in some of the following models:</p> <ul style="list-style-type: none"> <li>* HW-1</li> <li>* HW-2</li> <li>* HW-3</li> <li>* HW-4</li> <li>* HW-6</li> </ul> <p>Heater supports with "inorganically bonded asbestos," in some of the following hair dryer models:</p> <ul style="list-style-type: none"> <li>* PD-600</li> <li>* PD-750</li> <li>* PD-850</li> <li>* PD-900</li> </ul>	<p>Importation, manufacture and sale of all electric hair dryers discontinued in 1978.</p> <p>No Sperry Rand hair dryer ever contained an asbestos heat shield.</p>	<p>All others.</p>
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<p>Sunbeam Corporation 2001 South York Rd. Oak Brook, Ill. 60521</p>	<p><b>Northern</b></p> <p>* Model 1821 (700 Watt professional dryer) * Model 320.6350 (700 watt professional dryer) * Model 320.8706 (700 watt professional dryer)</p> <p><b>Oster</b></p> <p>Model *202 Air Jet Hair Dryer *301 Styling Dryer *302 Blo-Wave Hair Dryer *370 Styler Dryer</p> <table border="1"> <thead> <tr> <th data-bbox="423 772 570 800"><b>Sunbeam</b></th> <th data-bbox="662 772 773 835">Catalog No.</th> </tr> </thead> <tbody> <tr> <td data-bbox="423 877 630 940">*D-CW Professionaire</td> <td data-bbox="662 877 760 940">52-91 &amp; D-11</td> </tr> <tr> <td data-bbox="423 982 630 1045">*52-9C Professionaire</td> <td data-bbox="662 982 743 1010">52-91</td> </tr> <tr> <td data-bbox="423 1087 630 1150">*52-9K Professionaire</td> <td data-bbox="662 1087 743 1115">52-91</td> </tr> <tr> <td data-bbox="423 1192 630 1255">*52-9H Professionaire</td> <td data-bbox="662 1192 743 1220">52-94</td> </tr> <tr> <td data-bbox="423 1297 630 1360">*52-9P Professionaire</td> <td data-bbox="662 1297 743 1325">52-94</td> </tr> <tr> <td data-bbox="423 1402 630 1465">*52-125 Professionaire</td> <td data-bbox="662 1402 764 1430">52-128</td> </tr> <tr> <td data-bbox="423 1507 630 1570">*52-9R Professionaire</td> <td data-bbox="662 1507 748 1535">52-9R</td> </tr> </tbody> </table>	<b>Sunbeam</b>	Catalog No.	*D-CW Professionaire	52-91 & D-11	*52-9C Professionaire	52-91	*52-9K Professionaire	52-91	*52-9H Professionaire	52-94	*52-9P Professionaire	52-94	*52-125 Professionaire	52-128	*52-9R Professionaire	52-9R	<p>Production of hair dryers with asbestos stopped more than two years ago.</p>	<p>Partial List Northern Models: 1886 1889 1889-2 1889-3 6821 1881 1881-1 1881-2 1881-3 1832 1832-6 1826</p> <p>Sunbeam Appliance: 52-351 52-288 52-188 52-167 52-214 52-191 D-3 D-4 D-4A D-5,D-5A(52-34) D-6,D-6A D-8 (52-61) 52-73 52-87 52-101</p>
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