

# WH2125BAR Cistern Tank Tank

Cistern Tank Bariatric Toilet ADA COMPLIANT



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## **REQUIRED ITEMS FOR INSTALLATION - NOT SUPPLIED**

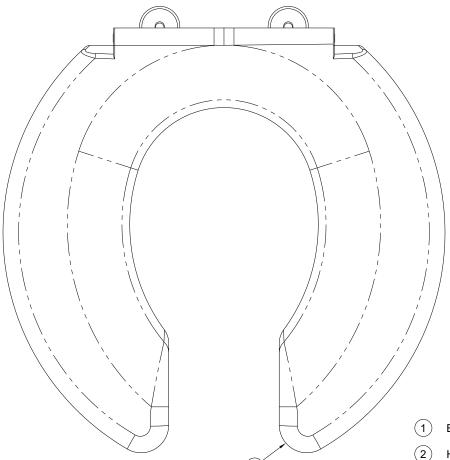
- ∠ Closet Ring Gasket
- ∠ Closet Flange Hardware

- ½" x 13 UNC (6 Count) Closet Fixture Wall and Floor Anchors and Anchoring Hardware (with Appropriate Tools)
- 3/8" (2 Count) Tank Back Panel Wall Anchors and Anchoring Hardware (with Appropriate Tools)

**WHITEHALL MANUFACTURING •** P.O. BOX 3527 • City of Industry, CA 91744-0527 U.S.A. Phone (800) 782-7706 • (626) 968-6681 • Fax (626) 855-4862 • Web: www.whitehallmfg.com



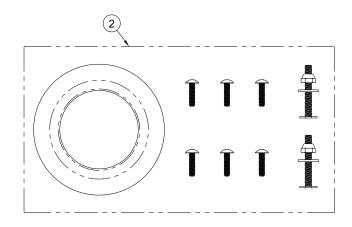
# **HARDWARE**

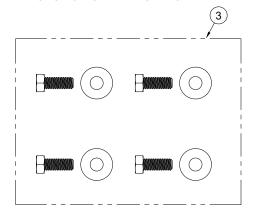


1) BIG JOHN OFLC TOILET SEAT

2 HARDWARE PACKAGE -TANK GASKET, T-BOLT ASSEMBLY & 1/4-20 UNC x 1" LONG PHILLIPS SCREWS

3 HARDWARE PACKAGE -1/2"-13 UNC BOLTS AND WASHERS







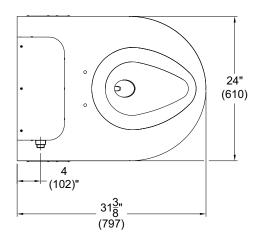


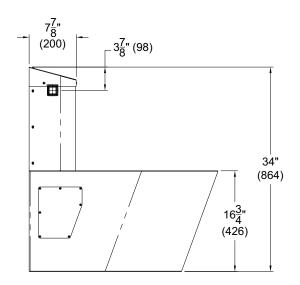
Important: Some options may slightly alter installation. To ensure proper installation review the manual thoroughly and verify rough-ins before beginning any work. File this manual with the owner or maintenance personnel upon completion of installation.

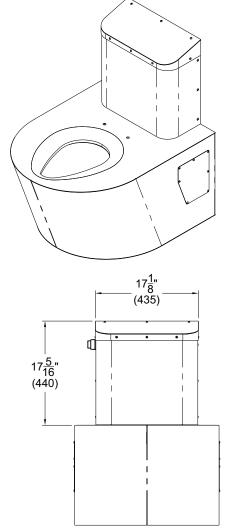
Industry standard wall backing, for wall hung fixtures, is required. Installer provided wall anchors and wall anchoring hardware must be appropriate for wall construction, and have a minimum pull-out rating of 1000 lbs. (453.6 kg).

ANSI, UFAS or ADA compliance is subject to the interpretation and requirements of the local code authority and is the responsibility of the installer for verification.

#### **DIMENSIONAL DRAWING**

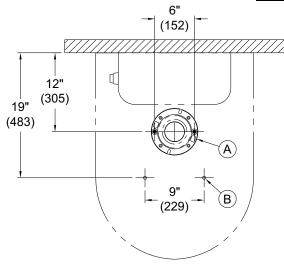




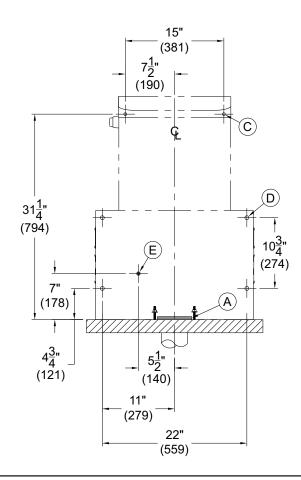




#### **ROUGH-IN DRAWING**



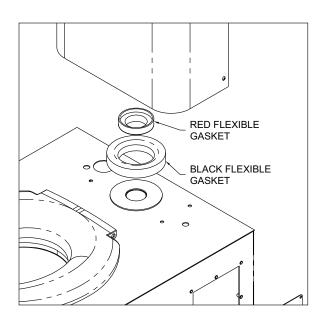
- (A) ROUGH-IN FOR 7-1/2" CLOSET FLANGE WASTE OUTLET BY OTHERS
- (B) FLOOR ANCHORS BY OTHERS FOR 1/2" FIXTURE PUNCHING, 2 PLACES
- © WALL ANCHORS BY OTHERS FOR CISTERN Ø7/16" x 5/8" LONG SLOT PUNCHING, 2 PLACES
- (D) WALL ANCHORS BY OTHERS FOR TOILET Ø5/8" x 1-1/2" LONG SLOT PUNCHING, 4 PLACES
- (E) SUPPLY AND ANGLE STOP FOR CLOSET 7/8"
  BALLCOCK SUPPLY INLET HOSE BY OTHERS

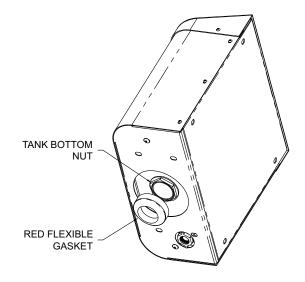


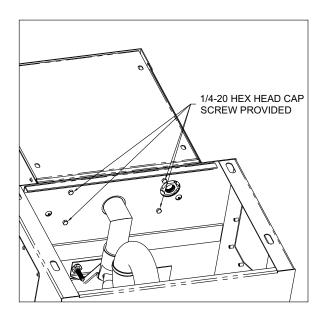


# BEFORE YOU START:

1 Stretch red gasket over cistern tank bottom nut and position larger black gasket as shown onto toilet and secure tank assembly to closet fixture through fixture rear opening using hardware provided.



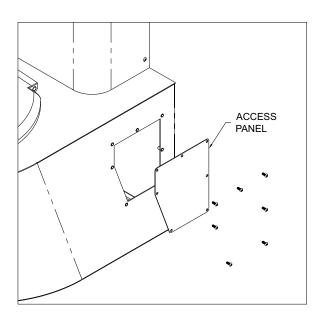


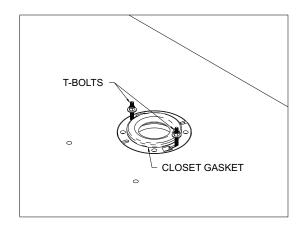




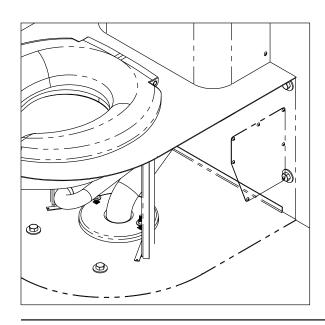
# **INSTALLATION:**

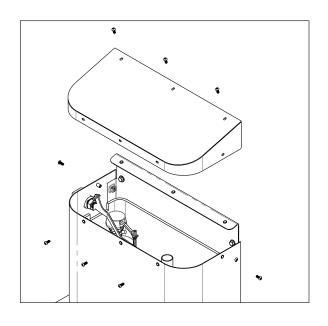
2 Clean any construction debris out of floor flange, install the T-bolts into slots of the flange. Center closet ring on floor flange.





3 Remove fixture access panels. Align fixture outlet over closet ring gasket and against wall setting fixture on the floor pressing firmly in place onto closet flange. Secure fixture to closet flange prior to anchoring. Anchor fixture through access openings. Floor and wall anchors are by others.

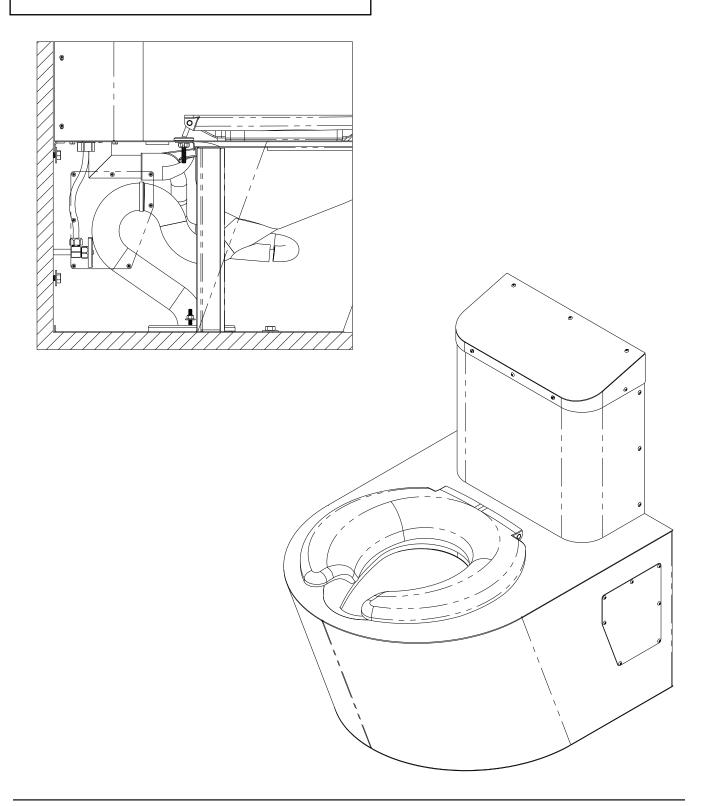




# Instructions for Operation and Care of Toilet WH2145



4 Flush supply line thoroughly before making up supply connections from angle stop and 7/8" Ballcock inlet hose to inlet connection on tank. Replace access panels.



## Instructions for Operation and Care of Toilet WH2145



# TROUBLESHOOTING:

#### 1. FIXTURE DOES NOT FLUSH COMPLETELY:

- a. Refer to Fluidmaster Troubleshooting.
- b. Increase the water level.

#### 2. FIXTURE DOUBLE FLUSHES:

- Refer to Fluidmaster Troubleshooting.
- b. Decrease the water level.

#### 3. FIXTURE IS NOT FLUSHING PROPERLY:

- a Refer to Fluidmaster Troubleshooting or contact Fluidmaster.
- b. Fully open Supply Valve.
- c. Verify refill tube is connected with the Water Control and inserted into the overflow tube without any kinks or damge.
- d. Adjust water level. Refer to Fluidmaster installation for Water Level information.
- e. Verify chain has only 1/4" of slack.
- f. Adjust Flush Valve Floater.
- g. Verify rim holes are completely clean.
- h. New Black and Red Rubber Gasket may be required.

#### 4. FILL VALVE TURNS ON AND OFF:

a. Refer to Fluidmaster Troubleshooting.

#### 5. WATER LEVEL IN BOWL KEEPS DROPPING:

- a. With a container, add water into the bowl until proper height is reached. Wait a few minutes.
  - If Water Doesn't drop, fixture is okay. Our recommendation would be to mark water level and keep track for future reference.
  - If Water drops, Bowl might have internal damage. Toilet may need to be replaced.

## 6. WATER CONTINUES FLOWING AFTER FLUSH CYCLE:

- a. Refer to Fluidmaster Troubleshoot or contact Fluidmaster.
- b. Replace Flapper.
- c. Readjust Flush Valve chain length as needed.

### 7. WATER BETWEEN TANK AND BOWL DURING FLUSH:

- a. Refer to Fluidmaster Troubleshooting.
- b. Verify Black and Red Rubber Gaskets are installed correctly
- c. Remove Tank Cover and place level across the Tank. Locate the Hex Cap Head Screws located underneath Fixture. Adjust the Hex Cap Head Screws a quarter turn at a time one each side. With each adjustment, verify tank is secure.
- c. Replace Black and Red Rubber Gasket

#### 8. WATER IS DRIPPING FROM SUPPLY TUBE:

- a. Verify Supply Tube Nut is tightened.
- b. Verify Supply Tube is not damaged or cracked. If damaged, replace Supply Tube.



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#### MANUFACTURER'S WARRANTY

Go to www.whitehallmfg.com to fill out eWarranty Registration, keyword search: WARRANTY.

Whitehall Manufacturing Company warrants that its products are free from defects in material or workmanship under normal use and service for a period of one year from date of shipment. Whitehall's liability under this warranty shall be discharged solely by replacement or repair of defective material, provided Whitehall is notified in writing within one year from date of shipment, F.O.B. Industry, California.

This warranty does not cover installation or labor charges, and does not apply to materials which have been damaged by other causes such as mishandling or improper care or abnormal use. The repair or replacement of the defective materials shall constitute the sole remedy of the Buyer and the sole remedy of Whitehall under this warranty. Whitehall shall not be liable under any circumstances for incidental, consequential or direct charges caused by defects in the materials, or any delay in the repair or replacement thereof. This warranty is in lieu of all other warranties expressed or implied. Product maintenance instructions are issued with each fixture, and disregard or non-compliance with these instructions will constitute an abnormal use condition and void the warranty. If you have any questions or require technical assistance, please call 800-743-8219.

**NOTICE TO KEEP ORIGINAL PACKAGING-** Regarding warranty claims: customer must retain original packaging for one year upon receipt of product. If packaging is discarded, it is the customer's responsibility to provide adequate packaging. Any shipping claims that are a direct result of customer-provided packaging materials will be handled by the shipper.



